

SIX FLAGS NEW ENGLAND	
SUBJECT: CRIMINAL MANAGEMENT-SNIPER/RANDOM SHOOTING	EMERGENCY RESPONSE PROCEDURES
SECTION: 19	PAGE: 1 of 2
EFFECTIVE: JANUARY 2016	SUPERSEDES: ALL PREVIOUS

CRIMINAL MANAGEMENT SNIPER/RANDOM SHOOTING

PURPOSE

To establish an organized plan in the event of a sniper or random shooting incident that minimizes risk of danger to all persons inside the park.

THREATS AND CONSIDERATIONS

- A. Numerous injuries and/or fatalities
- B. Panic
- C. Mass exiting of guests and employees
- D. Major Law Enforcement and/or Fire Department response
- E. Park evacuation
- F. Major media response
- G. Numerous phone and guest inquiries

PROCEDURES

- A. Unit 100, Duty 10, 200, 201, 500
 - Report to the Emergency Command Center.
 - Determine the location or possible location of the shooter with the assistance of Security.
 - Determine the number and locations of injuries and fatalities.
 - Declare **SIGNAL 99 (park-wide emergency) on all frequencies** and determine the need for park evacuation. Initiate evacuation procedures if necessary. (Refer to park evacuation procedures.)
 - Notify the General Manager.
- B. Safety/Security Manager, Unit 500
 - Ensure notification of the Agawam Police Department and work with Unit 100 to coordinate park operation with the police and other responding emergency services.
 - Determine location or possible location of shooter.
 - Determine kill zone (area and/or persons targeted by the shooter), the number and location of injured and ensure emergency services escorts to locations.
 - Determine incident zone and deploy Security Officers to evacuate area.

SIX FLAGS NEW ENGLAND	
SUBJECT: CRIMINAL MANAGEMENT-SNIPER/RANDOM SHOOTING	EMERGENCY RESPONSE PROCEDURES
SECTION: 19	PAGE: 2 of 2
EFFECTIVE: JANUARY 2016	SUPERSEDES: ALL PREVIOUS

- Deploy Security Officers to main gate and parking lot.
- C. All Department Managers shall follow the directions of Duty 10, Unit 100 and the Agawam Police Department. Specific needs and tasks will vary greatly depending upon the location and nature of the shooting. The Agawam Police Department will be in charge of all matters relating to the sniper and crime scenes.
- D. The Communications Manager will initiate the Media Response Plan.

CRITICAL INCIDENT STRESS MANAGEMENT (CISM)

CISM is a post incident process designed to assist employees in dealing with emotional stress caused by exposure or participation in traumatic events. The process involves the use of trained counselors to address employee stress issues.

- A. The process can only be initiated by certain individuals.
 - Safety Management
 - Director of Operations
- B. CISM Procedures
 - Safety Management will notify the **Western Mass EMS Committee Regional – (413) 586-6065**
 - Group sessions can be arranged on or off property.